# Digital Preservation: An Introduction

KCAA Symposium – October 2, 2004

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#### Another View

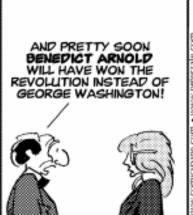
#### Helen, Sweetheart of the Internet

by Peter Zale (July 3, 2002)

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#### Outline

- Advantages of Digital Information
- Issues Raised by Digital Information
- Principles and Best Practices
- Overview of Current Research
- Resources
- Questions



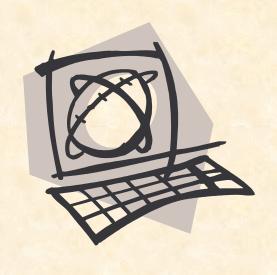
# New Opportunities through the Use of Digital Technology



- Convenience of Dissemination
- Lowering of Geographical Barriers
- Quick Updating
- Rapid Feedback
- Data Manipulation and Repurposing
- Integration of Services



# Issues Raised by Digital Materials



- Fragile Media
- Technology Dependence
- Obsolescence
- Easy to Copy, Hard to Maintain
- Distributed Custody



#### Principles and Best Practices

- Get Involved Early
- Partnerships
- Economic
   Sustainability
- Content vs. Format
- Reliability and Authenticity

- Preservation Strategies
- File Formats for Preservation
- Storage Media
- Metadata
- Digital Preservation
   Policy



## Principles and Best Practice Get Involved Early

- Influence System Design for Recordkeeping
  - May be more practical in an institutional archives setting
    - Within a records management environment
  - Guidelines are a good tool in this area
  - Need to partner with system designers



## Principles and Best Practice Partnerships

- With Records Creators
- With Technologists



#### Principles and Best Practice Economic Sustainability

#### Tradeoffs

- Can you maintain the material digitally forever?
- Is there a need to keep material digitally?
- Does the file need to remain in its native format?
- Analog Options
  - Microfilm vs. Paper



## Principles and Best Practice Content vs. Format

- Make Appraisal Decisions Based on Content
  - While format will <u>influence</u> appraisal it should not dictate the final decision
    - E-Mail = Correspondence
- Format Will Shape Storage/Access Decisions
  - Advantage to keeping digital?
    - Ease of access, repurposing, etc.
  - Parallel in Analog Environment



## Principles and Best Practice Reliability and Authenticity

- Reliability Data Reflect Real Events and Activities (Record Is What You Say It Is)
- Authenticity Reliability Is Maintained
   Over Time (Record Is Still What It Used to
   Be)
- Both Key to Ensuring Trustworthy Digital Information

## Principles and Best Practice Elements of Reliability and Authenticity

Content – that which conveys information (e.g. text, data, symbols, numerals, images, and sound)



## Principles and Best Practice Elements of Reliability and Authenticity

• Context – background information that enhances understanding of technical and business environments to which the records relate (e.g. metadata, application software, logical business models) and the origin (e.g. address, title, link to function or activity, agency, program or section)



#### Principles and Best Practice Elements of Reliability and Authenticity

• Structure – appearance and arrangement of the content (e.g. relationships between fields, entities, language, style, fonts, page and paragraph breaks, internal links)



## Principles and Best Practice Preservation Strategies

#### Reformatting

- "...an alteration in the underlying bit stream but there is no change in the representation or intellectual content of the [information]." (Charles Dollar)
- From one storage medium to another that is different.

#### Refreshing

- a.k.a., "Copying"
- From old storage media to new storage media with the same format specifications.
- Essentially there is no alteration or change in the underlying bit stream.



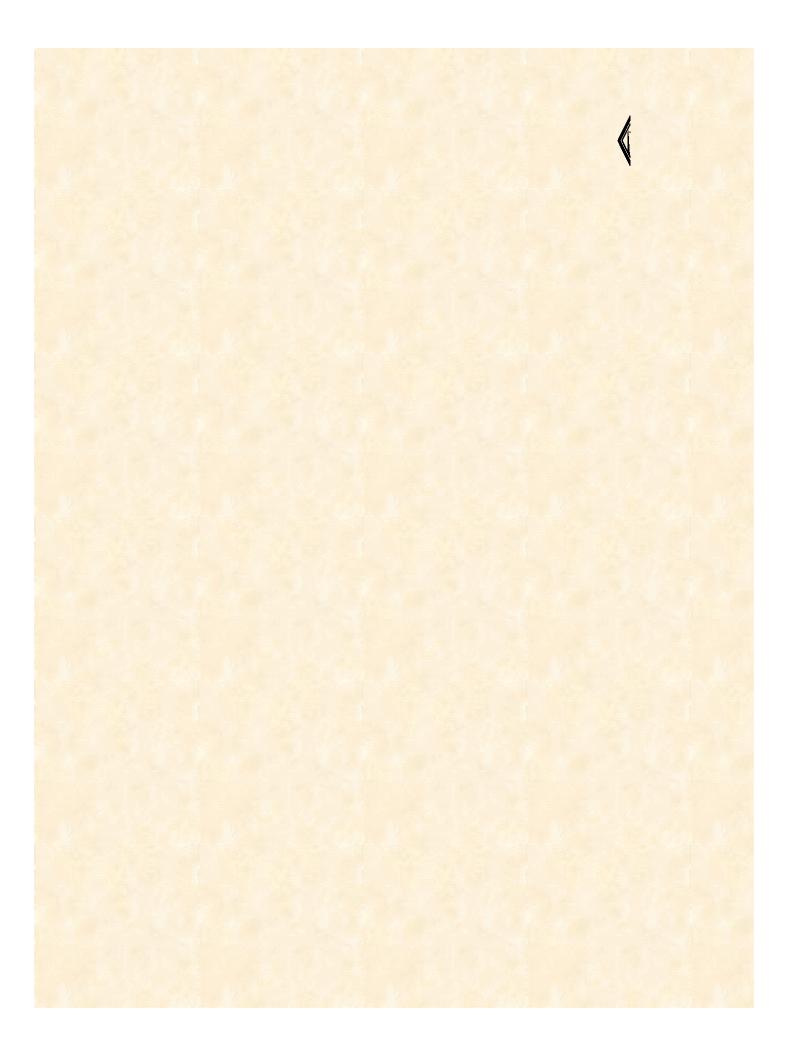
## Principles and Best Practice Preservation Strategies

#### Conversion

- Automatic exporting or importing of digital information from one software environment to another.
- Little or no loss in structure and no loss in content or context although underlying bit stream is altered.

#### Migration

 "Moving [digital information] from one platform or program to another through the use of programming code written specifically for this purpose." (Cal Lee)



- No digital storage media is permanent or archival in a physical sense
- Obsolescence a bigger threat than media degradation
- Storage and handling are critical
- Periodic refreshment recommended regardless of media



- Optical media
  - CD-R
    - Inexpensive, high capacity, widely used
    - Susceptible to scratches, fingerprints, light, temperature, humidity, pollutants
    - Disc quality quite variable
  - DVD-R
    - Very high capacity but more expensive
    - Standards not firmly established
    - Also susceptible to environmental damage



- Optical media storage and handling
  - Do
    - Store in cool, dry, dark, clean-air environment
    - Store in plastic cases or protective sleeves
    - Store discs upright (book style)
    - Label the clear inner hub of the disc with a non-solventbased marker



- Optical media storage and handling
  - Do not
    - Touch the surface of the disc
    - Bend the disc
    - Use adhesive labels
    - Expose disc to high temp/humidity or to rapid fluctuations in temp/humidity
    - Expose disc to UV light for long periods
    - Write on data area of disc
    - Use solvent based marker to label disc



- Magnetic media
  - Tape
    - Not recommended for long-term storage
    - Generally used for backups
  - Hard drives (Network servers, SANs, NAS)
    - Quicker access to digital content
    - Expensive but costs are decreasing
    - Redundancy and error checking can be built in



- File = Sequence of bits
- File format = How to interpret the bits
- File format categories
  - Text (Plain text, PDF, HTML, RTF, Word)
  - Images (TIFF, JPEG, GIF)
  - Databases (Delimited text, SQL, DBF, .mdb)
  - Audio (AIFF, WAV, MP3, Real Audio)
  - Video (MPEG, AVI, Quicktime, Real Video)



- Requirements for preservation
  - Full specifications publicly available
  - Recognized by a national or international standards body (ISO, ANSI, IEEE, etc.)
  - Widely used and accepted
  - Free of patent and license fees
  - Free of encryption or compression techniques
  - Platform independent



- "Preferred" formats:
  - Text Plain text, XML, PDF-A (eventually)
  - Images TIFF
  - Databases (Delimited text, SQL DDL)
  - Audio AIFF, WAV
  - Video MPEG-1



- In practice "acceptable" formats may have to be good enough.
  - Text PDF, RTF
  - Images JPEG
  - Databases DBF



- But try to avoid formats that meet few if any of preservation requirements
  - Text Word, WordPerfect
  - Images GIF, PhotoShop
  - Database Access (.mdb)
  - Audio MP3, Real Audio
  - Video AVI, Quicktime, Real Video



### Principles and Best Practices Metadata

- Metadata = Data about data
- Descriptive metadata
  - Information about the content of the digital object
    - Author, title, date created, keywords
    - Facilitates information retrieval
- Structural metadata
  - Describes the internal structure of digital objects and the relationships between their parts
    - A book is composed of chapters and chapters are composed of pages.

### Principles and Best Practices Metadata

- Administrative metadata
  - Information used to manage a digital object
    - Critical for digital preservation
  - Preservation metadata a subset
    - Creation method
    - File format.
    - Migration history
    - Hardware/software dependencies



### Principles and Best Practices Metadata

- Metadata standards
  - Dublin Core
    - 15 elements: Title, Creator, Subject, Description, Date . . .
    - www.dublincore.org
  - METS (Metadata Encoding & Transmission Standard)
    - XML-based standard for describing complex digital objects
    - Provides a way to identify the digital pieces that together comprise a digital object, for specifying the location of these pieces, and for expressing the structural relationships between them.
    - http://www.loc.gov/standards/mets/
  - MARC
  - MODS (Metadata Object Description Schema)
    - XML-based simplified version of MARC
    - http://www.loc.gov/standards/mods/



## Principles and Best Practices Digital Preservation Policy

- Putting it all together in a formal policy
- Content guidelines
  - What digital assets warrant preservation?
- Preservation strategies
  - File formats
  - Metadata
  - Storage media
  - Refreshing, conversion, migration, emulation
  - Technology forecasting



## Overview of Current Research Preservation of Web Sites

#### Internet Archive

- www.archive.org/
- "...building a digital library of Internet sites and other cultural artifacts in digital form."

#### WI Historical Society

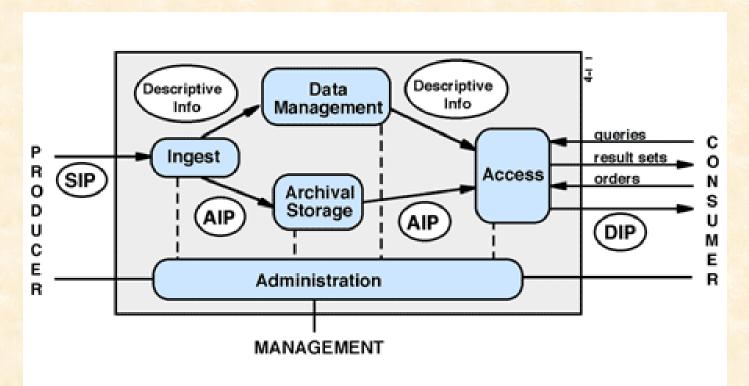
- Archival Issues 27, no. 2
- "The Governor's Blue-Ribbon Commission on State-Local Partnerships for the 21st Century" a.k.a. The Kettl Commission
- Received a CD-ROM Copy of the Commission Web Site



## Overview of Current Research OAIS Reference Model

- Open Archival Information System
  - ISO Standard
  - Provides, among other things,:
    - A framework for the understanding and increased awareness of archival concepts needed for long term digital information preservation and access;
    - A framework for describing and comparing architectures and operations of existing and future archives.
    - A framework for describing and comparing different long term preservation strategies and techniques;
  - www.rlg.org/en/page.php?Page\_ID=3201&projGo.x= 8&projGo.y=14

## Overview of Current Research OAIS Reference Model





### Overview of Current Research Electronic Records Archive

- National Archives and Records Administration
  - www.archives.gov/electronic\_records\_archives/
  - "A comprehensive, systematic, and dynamic means for preserving virtually any kind of electronic record, free from dependence on any specific hardware or software."
  - Intended to be Scaleable
  - Project Launched in 1998
  - Five Years of Preliminary Research
  - \$20.1 Million Contract Awarded
    - Lockheed Martin
    - Harris Corporation



### Overview of Current Research Persistent Archives Testbed

- San Diego Supercomputer Center and Others
  - www.sdsc.edu/PAT
  - "Community model for electronic records management, with archival and technological functions practically and appropriately allocated in a distributed network."
  - Automate Archival Processes Including:
    - Appraisal
    - Accessioning
    - Arrangement
    - Description
    - Preservation
    - access



### Overview of Current Research Institutional Digital Repositories

- DSpace
  - www.dspace.org
  - Developed Jointly by MIT Libraries and Hewlett-Packard
  - Developed to Capture, Preserve and Provide
     Access to University Electronic Research and
     Publications
  - KSPACe



### Overview of Current Research Institutional Digital Repositories

- Fedora<sup>™</sup>
  - www.fedora.info/
  - Developed Jointly by the University of Virginia and Cornell University
  - Can be used to support: institutional repositories, digital libraries, content management, digital asset management, scholarly publishing, and digital preservation
  - Tufts/Yale Project



# Overview of Current Research LOCKSS

- "Lots of Copies Keeps Stuff Safe"
  - lockss.stanford.edu/
  - "Creates low-cost, persistent digital "caches" of authoritative versions of http-delivered content."
  - Similar to print model.
  - Distribute copies of digital content across multiple repositories.
  - If one copy is destroyed, other copies available to replace it.

# Overview of Current Research DAITSS

- Dark Archive in the Sunshine State
  - www.fcla.edu/digitalArchive/daInfo.htm
  - Florida Center for Library Automation (FCLA)
     creating OAIS-based digital archives for the
     libraries of the public universities of Florida.
  - File format work particularly useful



### Overview of Current Research InterPARES

- International Research on Permanent Authentic Records in Electronic Systems
- InterPARES 1
  - www.interpares.org
  - Authenticity of non-current electronic records designated for permanent preservation.
    - What is required to prove the authenticity of electronic records?
    - How do we select electronic records for preservation?
    - How do we preserve authentic electronic records?
    - What policies, strategies, and standards will protect the authenticity of electronic records over time?



### Overview of Current Research InterPARES

- InterPARES 2
  - www.interpares.org
  - Research on preserving records produced by emerging dynamic and interactive technologies



# Overview of Current Research CEDARS

- CURL (Consortium of University Libraries)
  Exemplars in Digital Archives
  - www.leeds.ac.uk/cedars/index.html
  - Developed digital preservation best practices
    - Preservation metadata
    - Digital collections management
    - Intellectual property rights



# Overview of Current Research CAMILEON

- Creative Archiving at Michigan & Leeds: Emulating the Old on the New
  - www.si.umich.edu/CAMILEON/
  - Examined technology emulation as a digital preservation strategy



#### Conclusions

- Get Involved Early
- Partnerships
- Learn From Others
  - Monitor the Research
  - University, Government and Business
  - Nationally
    - NARA
    - Other States
  - Internationally
    - UK
    - Australia



#### Resources – Web Sites

- Electronic Records Management Web Site (KSHS)
  - www.kshs.org/government/records/electronic/index.htm
- National Digital Information Infrastructure and Preservation Program (Library of Congress)
  - www.digitalpreservation.gov/index.php
- Electronic Resource Preservation and Network (ERPANET)
  - www.erpanet.org/
- Digital Preservation: Best Practice for Museums Bibliography (Canada Heritage)
  - www.chin.gc.ca/English/Digital\_Content/Digital\_Preservation/ bibliography.html

#### Resources – Literature

- Authentic Electronic Records: Strategies for Long-Term Access (Dollar, Cohasset Associates, Inc., 1999)
- "Thirteen Ways of Looking at ... Digital Preservation" (Lavoie & Dempsey, *D-Lib Magazine* 10, no. 7/8)
  - www.dlib.org/dlib/july04/lavoie/o7lavoie.html
- "Waiting for the Ghost Train: Strategies for Managing Electronic Personal Records Before It Is Too Late" (Cunningham, *Archival Issues* 24, no. 1)



### Questions?

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